

# VISITING: WHAT YOU NEED TO KNOW

To protect our patients and caregivers, visiting restrictions are in place. Exceptions are granted depending on circumstances. Everyone who enters our building is actively screened, asked to clean their hands and wear a mask.

## ? Who can visit?

- Patients may choose two (2) people who are able to visit during their hospital stay. A visitor might be a family member, caregiver or friend over the age of 18

## 🕒 When can a designated visitor visit?

- Only one (1) visitor can visit at a time, once a day
- General visiting hours are from 11:00am – 2:00pm & 4:00pm – 7:00pm daily
- Mental Health Unit visiting hours are from 5:00pm – 7:00pm daily

## ! What safety measures must patients and visitors follow?

- Visitors and patients should wear a mask that covers nose and mouth
- Even when physical distancing is possible, please wear a mask
- Please stay in the patient room for the duration of the stay/visit
- Patients must use patient washrooms and visitors must use public washrooms
- Visitors must leave after their visit and not spend time in public areas such as cafeterias

## 📱 Other Ways to Connect with Family & Friends

- We offer a Virtual Visiting program, available seven (7) days a week between 9:00am and 9:00pm
- Loved ones can book a virtual visit through the hospital website at [www.haltonhealthcare.com](http://www.haltonhealthcare.com) or by calling 905-338-4615

## 👕 Essential Items

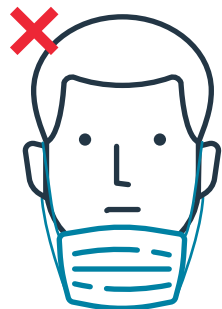
- Essential items for patients can be dropped off at the public entrance of the hospital every day between 9:00am – 9:00pm
- All items must be marked with patient name, care area, floor and room number

# Wearing Your Face Mask Correctly

Please do not remove your mask unless you are asked to by a member of the health care team. Avoid adjusting or touching the mask. If you do, clean your hands afterward.



**DO** make sure the mask covers your nose and mouth completely.



**DO NOT** wear your face mask on your neck.



**DO NOT** wear your face mask under your nose.



**DO NOT** hang your face mask off your ear.

Wearing your mask incorrectly can cause a greater risk of infection.

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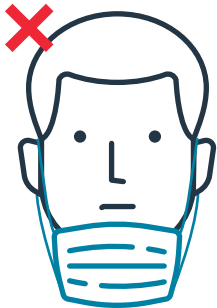
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