

# NEWS RELEASE

## from Halton Healthcare

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**For Immediate Release**

June 15, 2018

### **Halton Healthcare Awarded ‘Accreditation with Exemplary Standing’**

Halton Healthcare has been awarded *Accreditation with Exemplary Standing* by Accreditation Canada.

“The Accreditation Canada survey is one of the most comprehensive external reviews of health organizations,” said Denise Hardenne, President and CEO, Halton Healthcare. “It provides our patients, families and the community at large with assurances that we are meeting or exceeding national standards of quality in patient care.”

Halton Healthcare welcomed four Accreditation Canada surveyors from May 6-11, 2018 who conducted an on-site survey assessing the organization’s leadership, governance, clinical programs and services against rigorous quality and safety requirements. During their time, the surveyors visited all three hospitals - Georgetown Hospital, Milton District Hospital and Oakville Trafalgar Memorial Hospital - and spoke with many patients, families, patient and family advisors, community partners, staff, physicians, volunteers and Board members. The “tracer” methodology was used during their visit which provides a real-time experience of how a patient moves through the organization and how services are delivered to them.

“We are delighted upon hearing the news of our achievement of Accreditation with Exemplary Standing,” said Denise Hardenne. “This insightful process gave us the opportunity to put a spotlight on our work and accomplishments in providing our patients with the best care possible within our communities.”

The final report, received on June 6, 2018, confirmed that Halton Healthcare met 100% of the 28 Required Organizational Practices (ROP) which are essential practices that an organization must have in place to enhance patient safety. The organization also met 99.7% of the high priority criteria that contribute to safe, high quality care and are used to measure organizational compliance with Accreditation Canada’s Qmentum standards.

“We are honoured to receive the highest level of achievement possible under the Accreditation Canada Qmentum Program,” said John Nyholt, Chair, Board of Directors, Halton Healthcare. “The report speaks volumes about the quality care that we are providing within our communities.”

Surveyor’s comments in the summary report applauded the efforts of Halton Healthcare staff, physicians, volunteers and Board members and acknowledged that “Halton Healthcare Services Corporation has gone beyond the requirements of the Qmentum accreditation program and demonstrates excellence in quality improvement.”

The final report commended the organization for the integration of volunteer Patient and Family Advisors and noted that these individuals indicated to surveyors that they felt valued, listened to and that their input was respected and acted upon.

Community partners included in the survey process spoke highly of the organization as a valued, collaborative partner with open and respectful communication.

The report also acknowledged efforts to improve the quality and safety of the services offered to patients and the community; the very respectful and collaborative culture that exists at Halton Healthcare; a well-established and robust ethics program; the continuous efforts in implementing a state-of-the-art infection prevention and control program and a high functioning and fully engaged board which has provided leadership to an organization undergoing a significant period of change.

“The achievement of *Accreditation with Exemplary Standing* is a testament to the dedication and commitment of everyone involved in helping us to achieve our vision to transform the community hospital experience and provide exemplary patient experiences, always,” concluded Ms. Hardenne.

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For more information on Accreditation Canada please visit [www.accreditationcanada.ca](http://www.accreditationcanada.ca)

#### Halton Healthcare

Halton Healthcare is a healthcare organization comprised of three community hospitals - Georgetown Hospital, Milton District Hospital and Oakville Trafalgar Memorial Hospital. Together these hospitals provide healthcare services to nearly 400,000 residents in the communities of Halton Hills, Milton and Oakville. Halton Healthcare hospitals have been recognized for their best practices in a number of patient safety and patient care initiatives. For more information, visit [www.haltonhealthcare.com](http://www.haltonhealthcare.com) Follow us on Twitter @HaltonHlthcare and Facebook.



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